

| Course Title | Beginners' Benefits | Duration | One Day | HB Investigations |
|-------------------------------|--|---|---------|-------------------|
| Outcomes | By the end of this training, your delegate will: <ul style="list-style-type: none"> ✓ Understand the basic rules used in the assessment of Housing and Council Tax Benefit; ✓ Know how applicable amounts are calculated and what factors effect the amounts; ✓ Understand the incomes and capital figures used in HB/CTB calculations; and ✓ Know how other state welfare benefits are assessed and who will be entitled to them. | | | |
| Prerequisites | None | | | |
| Session | Aim | Content | | |
| Introduction | To explain the aims of the course and understand particular objectives of individuals | <ul style="list-style-type: none"> ◆ Introductions ◆ Understand the objectives and the process of the course ◆ Agree what outcomes are required | | |
| Assessing claims | To understand the basic rules used in the assessment of Housing and Council Tax Benefit | <ul style="list-style-type: none"> ◆ The history of the welfare state ◆ The importance assessment ◆ Subsidy ◆ Time scales ◆ Standard abbreviations | | |
| HB & CTB | To understand assessment process from the applicable amount through to applying disregards and maximum benefit | <ul style="list-style-type: none"> ◆ Qualifying criteria ◆ Rules and regulations ◆ Premiums ◆ Applicable amounts ◆ Disregards ◆ Non-deps and deductions ◆ Capital ◆ Effective dates ◆ Defective claims ◆ Calculations ◆ Temporary absence and residential care | | |
| State benefits | To know how other state welfare benefits are assessed and who will be entitled to them | <ul style="list-style-type: none"> ◆ Passported benefits, Income Support & Jobseekers Allowance ◆ Other DWP benefits | | |
| Book this course now : | | | | |
| Cost | Price Code A | | | |
| To book this event | ITS Training (UK) Ltd, 21/22 Oliver House, 23 Hall St, Chelmsford, Essex. CM2 0HG Tel: 08454 300 262 e-mail: bookings@its-training-uk.com | | | |