

Course Title	Benefits for Non-Housing Benefit Staff	Duration	One day	Investigation
Outcomes	Benefits for Non-Housing Benefit Staff is a solid introduction to welfare benefits for those who are not intending to become an assessor but still require an understanding of the subject. By the end of the course you will understand which legislative powers can be used during an investigation, and how to implement them. You will also have a deeper understanding of the different types of benefits that may be claimed for, be them national or council benefits.			
Prerequisites	None			
Session	Aim	Content		
Introduction	To explain the aims of the course and understand particular objectives of individuals	<ul style="list-style-type: none"> • Introductions • Understand the objectives and the process of the course • Agree what outcomes are required 		
Investigation powers	To understand how the new powers for LA investigators work	<ul style="list-style-type: none"> • The power to prosecute 'national benefits' • New investigation procedure • Who makes decisions? 		
General eligibility	To know the general eligibility rules for all benefits	<ul style="list-style-type: none"> • Standard abbreviations and rules • Working and business assets • Capital rules and allowances • Joint claims, personal allowances and applicable amounts 		
National benefits	To know the basic rules for each relevant social security benefit	<ul style="list-style-type: none"> • Jobseekers Allowance • Income Support • Incapacity Benefit • Employment and Support Allowance • Pension Credit • Other benefits (eg : WTC, SDA, DLA) 		
Council benefits	To know the basic rules for HB and CTB	<ul style="list-style-type: none"> • Council or Private tenant? • Broad Rental Market Area • Basic LHA rules • 'Passported' Benefits • General exclusions from entitlement 		
Book this course now :				
Cost	Price Code A			
To book this event	ITS Training (UK) Ltd, 21/22 Oliver House, 23 Hall St, Chelmsford, Essex. CM2 0HG Tel: 08454 300 262 e-mail: bookings@its-training-uk.com			