

Course Title	Fraud Prevention & Identity Verification Refresher	Duration	Half day	<i>Fraud Prevention</i>
Outcomes	By the end of this training, your delegate will : <ul style="list-style-type: none"> <li>✓ have been reminded of the types of fraud that exist ;</li> <li>✓ know what new ways people commit fraud ; and</li> <li>✓ have revised and updated on document verification.</li> </ul>			
Prerequisites	Delegates should have previously attended some kind of Fraud & Forgery Awareness training			
Session	Aim	Content		
Introduction	To explain the aims of the course and understand particular objectives of individuals	<ul style="list-style-type: none"> <li>◆ Introductions</li> <li>◆ Understand the objectives and the process of the course</li> <li>◆ Agree what outcomes are required</li> </ul>		
Types of fraud	To be reminded of the types of fraud that exist	<ul style="list-style-type: none"> <li>◆ Benefit fraud</li> <li>◆ Housing fraud</li> <li>◆ Signs of fraud</li> </ul>		
New ways	To know what new ways people commit fraud	<ul style="list-style-type: none"> <li>◆ Internal fraud</li> <li>◆ Identity hijacking</li> <li>◆ Good practice</li> <li>◆ Techniques to help spot fraud</li> </ul>		
Document Verification	To have revised, and been updated on, document verification	<ul style="list-style-type: none"> <li>◆ Revised security devices</li> <li>◆ New types of devices</li> <li>◆ New documents</li> <li>◆ Common ways to forge and counterfeit</li> <li>◆ Revision on U.V. scanners</li> </ul>		
<b>Book this course now :</b>				
Cost	Price Code A			
To book this event	ITS Training (UK) Ltd, 21/22 Oliver House, 23 Hall St, Chelmsford, Essex, CM2 0HG Tel: 08454 300 262 e-mail:bookings@its-training-uk.com			