

Course Title	Fraud Prevention & Identity Verification	Duration	Two x ½ day session	<i>Fraud Prevention</i>
Outcomes	By the end of this training, your delegate will : <ul style="list-style-type: none"> ✓ know what types of fraud exist ✓ understand signs of potential fraud ✓ know what to do if they suspect fraud ✓ be able to spot signs of forgery and counterfeiting 			
Prerequisites	None			
Session	Aim	Content		
Introduction	To explain the aims of the course and understand particular objectives of individuals	<ul style="list-style-type: none"> ◆ Introductions ◆ Understand the objectives and the process of the course ◆ Agree what outcomes are required 		
Types of fraud	To know what types of fraud can be committed against a local authority	<ul style="list-style-type: none"> ◆ Common types of fraud ◆ How fraud affects the LA ◆ A council officer's responsibilities 		
Potential fraud	To understand the signs of fraud and what to look for	<ul style="list-style-type: none"> ◆ What should you look for? ◆ Where can fraud be discovered ◆ National insurance numbers 		
Suspicion of fraud	To know what should be done if fraud is suspected	<ul style="list-style-type: none"> ◆ Your fraud team ◆ What needs to go into a fraud referral ◆ Referral paperwork 		
Spotting forgeries and counterfeits	To know what to look for in official documents and what to do when you spot something	<ul style="list-style-type: none"> ◆ Common documents ◆ Forged or counterfeit? ◆ Security devices ◆ Signs of tampering ◆ What to do if you spot something wrong 		
Book this course now :				
Cost	Price Code A			
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