

Course Title	Housing Fraud Workshop	Duration	One day	Workshops
Overview	<p>It is estimated that the average housing fraud costs a local authority £60,000. By attending this one day workshop you will have the opportunity, as a manager or investigator, to put forward topics that affect your work in housing investigation. You will be able to consider and discuss new ideas, share best practice with colleagues working in the field and have the opportunity to examine how using a specifically designed fraud computer system can benefit you.</p> <p>You will also have the opportunity to contribute to proposals for an Institute for Local Authority Investigators and the development of a bespoke qualification for housing investigators.</p>			
Session				
Open Space	This innovative approach gives you the chance to generate the topics for the day, choose which topics you will be discussing and how long you will spend on those topics.	Topics might include : <ul style="list-style-type: none"> ◆ A sanctions policy ◆ Investigative procedures ◆ Partnership working ◆ Promoting the investigation unit ◆ Types of Housing Fraud 		
Law Update	Receive an update on recent legislative change and case law effecting the investigation of housing fraud.	<ul style="list-style-type: none"> ◆ Fraud Act 2006 ◆ Revision of current housing offences ◆ Data Protection Act ◆ Case law 		
Computerisation	See how computerisation can help the investigation process with specific modules for Housing Investigation.	<ul style="list-style-type: none"> ◆ The basics of an anti-fraud system ◆ Developing a housing investigation module ◆ What information needs to be recorded ◆ What should the system be used for? 		
Open Session	The same format as session one giving you the opportunity to choose different topics for consideration.	Topics might include : <ul style="list-style-type: none"> ◆ BTEC qualifications for Housing Investigators ◆ The impact of housing fraud on the authority ◆ Adopting the right strategy ◆ Defining success ◆ Institute for Local Authority Investigators 		
Booking your place:				
Cost	Price Code A			
To book this event	ITS Training (UK) Ltd, 21/22 Oliver Hse, 23 Hall St, Chelmsford, Essex. CM2 0HG Tel: 08454 300 212 e-mail : sales@its-training-uk.com			
Remember	Our prices are fully inclusive – we won't add our travel & subsistence to your bill! All delegates will benefit from our free advice service.			

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Housing Fraud Workshop

Timetable for the day:

9:30 - Coffee & Networking

10:00 – Open Space

Share best practice and discuss the issues surrounding the investigation of housing fraud.

11:00 – Feedback

Feedback on the issues raised in the open space sessions.

11:15 - Coffee

11:30 - Law Update

Update on relevant legislation and case law.

12:30 - Lunch

13:30 - Computerised Housing Investigation System

Examine and discuss how a housing fraud module will work.

14:30 - Coffee

14:45 - Open Space

Share best practice and discuss the issues surrounding the investigation of housing fraud.

15:45 - Feedback

Feedback on the issues raised in the open space sessions.

16:00 - Closure

Round up of the key topics from the day

16:30 - Go Home!

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