

Course Title	Interviewing workshop	Duration	Two days	Investigations
Outcomes	By the end of this training, your delegate will: <ul style="list-style-type: none"> ✓ have fully revised conversation management interview techniques ✓ have checked that their IUC stationery follows the latest models ✓ have revised PACE codes C and E ✓ have demonstrated a taped IUC and been advised of their strengths and weaknesses 			
Prerequisites	At least 6 months experience of Interviewing under Caution			
<i>NB : You will be required to complete some pre-course work prior to attending this event.</i>				
Session	Aim	Content		
Introduction	To explain the aims of the course and understand particular objectives of individuals	<ul style="list-style-type: none"> ◆ Introductions ◆ Understand the objectives and the process of the course ◆ Agree what outcomes are required 		
Conversation management	To fully revise conversation management and PEACE interviewing	<ul style="list-style-type: none"> ◆ The advantages of PEACE interviewing ◆ Preparation and planning ◆ Timelines ◆ Non-verbal communication ◆ Questioning styles 		
PACE	To revisit PACE codes C and E so they are fully understood	<ul style="list-style-type: none"> ◆ The caution ◆ Engage and explain in the PACE interview ◆ Leading questions & oppression 		
Interview under caution	To demonstrate an interview under caution and receive full feedback on performance	<ul style="list-style-type: none"> ◆ Practice case scenario planning ◆ Interview planner and notes planner ◆ Practice interviews 		
Criminal law	To look again at criminal offences and case law to understand fully the impact on interviewing	<ul style="list-style-type: none"> ◆ Dishonesty, deception & recklessness ◆ Case law ◆ Offences – how do I prove it? 		
Book this course now :				
Cost	Price Code F			
To book this event	ITS Training (UK) Ltd, 21/22 Oliver House, Hall Street, Chelmsford, Essex, CM2 0HG Tel: 08454 300 262 e-mail: bookings@its-training-uk.com			