

Course Title	Interviewing with Interpreters and Solicitors (and Appropriate Adults!)	Duration	One day plus distance learning	Advanced Interviewing
Overview	<p>By now you'll have noticed the increase in solicitors at interviews. You may also (depending on the demographic of your area) have already seen the growth in a requirement for interpreters – or maybe you've got that to come...</p> <p>This course is a combination of distance learning and practical sessions, and provides your delegates with the knowledge, skills and practice that they require in order to effectively manage the modern <i>interview under caution</i>.</p> <p>Working with a foreign-speaking interviewee, an accredited interview interpreter and a practising solicitor, your delegates will leave this course feeling confident of their abilities.</p>			
Topic	Outcomes	Content		
Planning for the interview	Demonstrate the ability to plan an interview effectively.	<ul style="list-style-type: none"> ◆ Revision of the PEACE 'Conversation Management' planning process. ◆ Sourcing Appropriate Adults and Interpreters. ◆ Layout of an interview room. ◆ Preparing pre-interview disclosure. 		
Solicitors	Demonstrate appropriate interaction with a defence solicitor.	<ul style="list-style-type: none"> ◆ Giving disclosure. ◆ The limits of acceptable behaviour. ◆ 'On the advice of my solicitor, no comment.' ◆ Dealing with unacceptable behaviour. 		
Interpreters	Demonstrate correct briefing and use of an interpreter.	<ul style="list-style-type: none"> ◆ The role of the interpreter. ◆ Briefing the interpreter. ◆ Technical or unusual words. ◆ Dialect and variation. ◆ Dealing with problems. 		
Appropriate Adults	Demonstrate correct briefing of, and interaction with, the Appropriate Adult.	<ul style="list-style-type: none"> ◆ The role of the Appropriate Adult. ◆ Helping the Appropriate Adult to help you. ◆ When an adult is not appropriate. 		
Book this course now :				
Cost	Price Code E			
To book this event	ITS Training (UK) Ltd, 21/23 Oliver House, 23 Hall St, Chelmsford, Essex. CM2 0HG Tel: 08454 300 212 e-mail : bookings@its-training-uk.com			
Remember	Our prices are fully inclusive – we won't add our travel & subsistence to your bill! All delegates will benefit from our free advice service.			