

Course Title	Investigative Interviewing for PACE Interviews	Duration	Three Days	Investigation
Aim	<p>When do you need to interview under caution? How do you get someone to talk to you? How do you make sure that you cover all the things you wanted to? What's the best way to ask a question? How do you decide what things to ask about and when? How do you know if they're telling you the truth? How do you keep control of the interview? Who else needs to be there? What should you tell them? What if it all goes wrong?</p> <p>Knowing these things makes the difference between an interview and an investigative interview by a trained investigator. While you're at it, why not get some practical experience of interviewing under caution in a safe environment, so that you can be both sure that you know how to comply with PACE and confident that you can conduct the interview from start to finish.</p>			
Prerequisites	None			
<p><i>NB : This course forms part of a formal qualification and includes delegate assessment during the course. You will be required to complete some pre-course work prior to attending this event.</i></p>				
Session	Outcome	Content		
Planning an interview	Plan a PACE interview, using the PEACE method, ensuring that you have fully considered the Codes of Practice and the interviewee's rights	<ul style="list-style-type: none"> ◆ Setting realistic objectives ◆ Planning what to cover vs. lists of questions ◆ The PACE codes of practice and how they apply ◆ The caution and its purpose ◆ Vulnerable interviewees ◆ Appropriate Adults, Interpreters and legal representatives ◆ Assessing potential risk areas and room layout 		
Engaging and explaining	Set the scene with the interviewee and create the right environment	<ul style="list-style-type: none"> ◆ Bringing them into the interview process ◆ Creating an atmosphere of trust & explaining the process ◆ Openness ◆ Pre-interview disclosure ◆ When to caution and the right to silence 		
Asking for their account	Know what may happen during an interview under caution, how to interview effectively and make sure that you remain PACE compliant	<ul style="list-style-type: none"> ◆ Engaging and explaining ◆ Pre-prepared statements ◆ Dealing with unsolicited comments ◆ Using evidence during an interview ◆ Challenge or clarify – when and how to do them ◆ Oppression and inducement ◆ The <i>Conversation Management</i> cycle ◆ Engaging with their brains – <i>Cognitive Interviewing</i> 		
Closing the interview	Recognise when and how to close an interview	<ul style="list-style-type: none"> ◆ Checking your objectives ◆ Treating them fairly 		
Evaluation	Understand how to assess both your performance and the value of the information	<ul style="list-style-type: none"> ◆ Ordering the information and evidence obtained ◆ Techniques for assessing your performance ◆ Reporting the results 		
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Cost	Price Code J			
To book this event	Tel : 0330 022 8262 e-mail : bookings@its-training-uk.com			