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Course Title	Managing your Team	Duration	One day	Management	
	Supervising, in accordance with the law, is only half the story. Unless the team is on your side and supporting you, they're not going to do a good job!				
Aim	So what makes a good team? How do they evolve and interact, and how can you nudge this along in the right direction? How can you motivate all those different personalities, so that they do what you need them to? Why is that person so good at that skill and why is the correct question actually "How is that person so good at that skill?"				
	Come along and find out what goes on inside people's heads and how to (very gently) fiddle around with it a bit				
Prerequisites	None				

NB: This course forms part of a Professional Qualification and includes delegate assessment during the course. You will be required to complete some post-course work after attending this event.

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Outcome		Content		
To understand how a group develops		<ul> <li>Five stages of team development</li> <li>Characteristics of effective team development</li> <li>Roles within a team</li> <li>The impact of changes within a team</li> </ul>		
To understand the different ways that someone may be motivated		<ul> <li>Motivation</li> <li>Meta Programmes</li> <li>Coaching</li> <li>Mentoring</li> <li>Appraisals</li> </ul>		
To know what is needed to produce an effective team		<ul> <li>Expectancy theory</li> <li>Designing and using Skills Audits</li> <li>The manager's skill-set</li> <li>The leader's skill-set</li> </ul>		
To be able to model effective behaviour		<ul> <li>Modelling behaviour</li> <li>The effect of mind-sets on outcomes</li> <li>Modelling mind-sets</li> <li>Modelling strategies</li> <li>Teaching new skills</li> </ul>		
Book this course now:				
Cost	Price Code A			
To book this event	Tel: 0330 022 8262 e-mail: bookings@its-training-uk.com			