

Course Title	PEACE, PACE and Pocket Books	Duration	Two days*	Enforcement
Aim	<p>This course is designed for those who witness incidents and undertake interviews on the street, making records in their pocketbooks.</p> <p>It introduces PEACE (the Investigative Interviewing model) and covers the rules for carrying out interviews with suspects (in accordance with code C of the codes of practice issued under PACE). It also covers recording observations and other evidence.</p> <p>By the time they've finished, your delegates will have practised the skill with a variety of scenarios and will feel confident in their abilities.</p>			
Prerequisites	None			
<p><i>NB : This training may form part of a professional qualification and includes delegate assessment during the course.</i> *Delegates will be required to complete some pre-course work before attending this event.</p>				
Outcomes		Content		
The course addresses the needs of each delegate.		<ul style="list-style-type: none"> ✓ Understand the objectives and the process of the course ✓ Discover what specific outcomes delegates require 		
To carry out a <i>Conversation Management</i> interview, in a 'pocket-book situation', following the PEACE mnemonic.		<ul style="list-style-type: none"> ✓ Planning the approach ✓ Engaging with the suspect and Explaining the process ✓ Asking for their Account (the <i>Conversation Management</i> model) ✓ Closing the interview ✓ Evaluating the product and the process 		
Understand the rules surrounding 'pocket book interviews'.		<ul style="list-style-type: none"> ✓ Code C of PACE Codes ✓ Specific rules about written records ✓ Explaining the Caution ✓ Design and rules about <i>Pocket Books</i> 		
Know how to record evidence in a pocket book, so that it is not likely to be challenged at court.		<ul style="list-style-type: none"> ✓ Planned surveillance logging ✓ Seen 'in the normal course of duties' ✓ No ELBOWS ✓ A sample procedure for pocket book use 		
Be able to explain how to proceed with interviews in a variety of situations.		<ul style="list-style-type: none"> ✓ The Chatter-Box ✓ The Walker ✓ Mr Angry ✓ I'm Not Signing That! ✓ I Didn't Know it was Wrong! 		
Book this course now :				
Cost	Price Code E			
To book this event	Tel: 0330 022 8262 e-mail: bookings@its-training-uk.com			