

Course Title	Preventing and Detecting Housing Fraud - Briefing	Duration	½ day briefing	Housing
Overview	<p>If you work in the social housing sector you know how important it is to make sure that the right people are getting the housing they need. With £900m lost in the social housing sector in the last year, unlawful subletting and abuse of housing is a problem that needs to be dealt with, so you need to know what you can do to combat it.</p> <p>Attend this course to gain an understanding of the fraud that exists in the housing sector and to find out how you can help prevent and detect it in the system.</p>			
Session	Outcomes	Content		
Fraud and social housing	Know what types of fraud exist in social housing and what the law says about housing fraud.	<ul style="list-style-type: none"> ◆ Types of housing fraud ◆ Unlawful subletting ◆ Right to buy fraud ◆ Housing offences ◆ The cost and impact of fraud 		
Preventing and detecting	Understand how fraud can be prevented from getting into the system, but if it does, knowing what the signs are and how to deal with it effectively.	<ul style="list-style-type: none"> ◆ Fraud awareness ◆ Preventing fraud in the system ◆ Detection - signs of fraud ◆ Verification of identities ◆ Tenancy Audits ◆ Interviewing techniques ◆ Suspects and Interviewing ◆ Reporting fraud 		
Book this course now :				
Cost	Price Code A*			
If you buy the briefing for <i>in house</i> delivery...	<ul style="list-style-type: none"> • You can have up to 15 staff on this event. • You can add a second briefing on the same day for only £50 + VAT. • Your second briefing can be either : <ul style="list-style-type: none"> - The same briefing again (for different delegates) - A different briefing entirely <p>Go to www.its-training-uk.com/briefings.html for details of other briefings.</p>			
If you come on an open course (where available)...	<ul style="list-style-type: none"> • You can attend two briefings on the same day and save £10 from the cost of each briefing. 			
To book this event	<p>ITS Training (UK) Ltd, 21/22 Oliver House, 23 Hall Street, Chelmsford, CM2 0HG Tel: 08454 300 262 e-mail: bookings@its-training-uk.com</p>			