

Course Title	Preventing and Detecting Housing Fraud	Duration	One day	Housing
<b>Aim</b>	<p>Whether you are a qualified investigator moving into this field or you work in social housing (and need to know more about fraud), this intensive course is for you. Covering indicators of fraud, prevention, offences and remedies, by the end of this training, you will know what constitutes fraud and unlawful subletting in the sphere of social housing.</p> <p>Come on this event and ensure you know what your powers are and, just as importantly, what they are not. Learn what is required in a <i>criminal</i> investigation and how far you can go with your current level of knowledge. Discuss prevention of fraud and review the various remedies that are open to you, be it possession, debt recovery or criminal prosecution of offenders.</p> <p>All in all, this course is appropriate both for housing staff who need an overview of prevention and detection of housing fraud and for current investigators moving into the arena of social housing.</p>			
<b>Prerequisites</b>	None – but content will be adjusted, dependant on delegate requirements.			
Outcomes		Typical Content		
Demonstrate a working knowledge of the types of fraud that may be committed in the arena of social housing.	<ul style="list-style-type: none"> <li>✓ Types of fraud</li> <li>✓ Fraud prevention</li> <li>✓ <i>Criminal or Civil?</i></li> <li>✓ Working in partnership and potential conflicts</li> <li>✓ Cost and impact of housing fraud</li> </ul>			
Analyse the criminal offences and civil breaches that may be committed, stating the points required to prove these matters.	<ul style="list-style-type: none"> <li>✓ Housing offences</li> <li>✓ Homelessness offences</li> <li>✓ Fraud Act offences</li> <li>✓ Unlawful subletting</li> </ul>			
State the powers to investigate and the methods of enforcement that are available to a Housing Investigator.	<ul style="list-style-type: none"> <li>✓ Investigators' powers, rights, duties and limits</li> <li>✓ Criminal investigation rules</li> <li>✓ Civil enforcement of debt</li> <li>✓ Possession proceedings</li> </ul>			
Develop plans to prevent and investigate a variety of housing frauds.	<ul style="list-style-type: none"> <li>✓ Investigation planning</li> <li>✓ Risk analysis</li> <li>✓ Proactive or reactive investigations</li> <li>✓ An overview of interviewing</li> <li>✓ Assertive questioning</li> <li>✓ Balanced reporting</li> </ul>			
<b>Book this course now :</b>				
<b>Cost</b>	Price Code A			
<b>To book this event</b>	ITS Training (UK) Ltd, 21/22 Oliver House, 23 Hall Street, Chelmsford, Essex, CM2 0HG Tel: 08454 300 262      e-mail: <a href="mailto:bookings@its-training-uk.com">bookings@its-training-uk.com</a>			