

Course Title	Referral Management	Duration	One day	Management
Outcomes	By the end of this training, your delegate will: <ul style="list-style-type: none"> ✓ analyse intelligence using the 5x5x5 method for grading ✓ select the most appropriate course of action for any referral ✓ know the alternative options to conducting a full investigation ✓ know the statutory powers that are available to an investigator 			
Prerequisites	None			
<i>NB : This course forms part of a BTEC qualification and includes delegate assessment during the course.</i>				
Session	Aim	Content		
Introduction	To explain the aims of the course and understand particular objectives of individuals	<ul style="list-style-type: none"> ◆ Introductions ◆ Understand the objectives and the process of the course ◆ Agree what outcomes are required 		
Risk Analysis & Intelligence Grading	To be able to analyse intelligence using the 5x5x5 method of grading	<ul style="list-style-type: none"> ◆ The 5x5x5 system of intelligence grading ◆ Risk analysis ◆ Sources of referrals 		
Legislation	To know what statutory powers that are available to an investigator	<ul style="list-style-type: none"> ◆ Data Protection Act ◆ Social Security Admin Act ◆ Human Rights Act ◆ Proportionality 		
Limited vs. Full Investigations	To know the alternative options to conducting a full investigation	<ul style="list-style-type: none"> ◆ Limited vs. full investigations ◆ Government initiatives ◆ Using interventions 		
Costing an Investigation	To be able to select the most appropriate course of action for any investigation	<ul style="list-style-type: none"> ◆ The real cost of an investigation ◆ The value of an investigation ◆ Cost vs. outcome 		
Book this course now :				
Cost	Price Code A			
To book this event	ITS Training (UK) Ltd, 21/22 Oliver House, 23 Hall St, Chelmsford, Essex. CM2 0HG Tel: 08454 300 262 e-mail: bookings@its-training-uk.com			